



VUE

# VW/ AUDI - WARRANTY CREDITS

## OverVUE

VW and Audi Warranty Credits run as a batch. VWGOA sends a file weekly to VUE containing all of your dealer's warranty payments. This interface allows you to import warranty payments for manual posting, saving time from manual entry. You may link a claim type to a specific account. This will then populate the account column automatically when you import the warrant payments in the Manual GL Posting screen.

## Set-ups

In OEM DCS > Volkswagen or Audi > Setups, there is a Warranty Account section. This is used to set the default accounts for incoming credits, Offset Vendor, and Offset Account.

Each claim type is listed in Warranty Claim Type Setup section, and needs to be associated with a specific account.

**Warranty Account**

Default Credit Account

Offset Vendor

Offset Account

**Warranty Claim Type Setup**

Select claim types from the list below to default to a specific account receivable.

Claim Types | Accounts

Claim Types	Accounts
<input type="checkbox"/> 110 - Limited New Vehicle Warranty (LNVW)	2206
<input type="checkbox"/> 910 - Before delivery	
<input type="checkbox"/> 710 - Campaign	
<input type="checkbox"/> 7X1 - Campaign	
<input type="checkbox"/> 790 - Campaign Before delivery	
<input type="checkbox"/> 7X9 - Campaign Before delivery	

## Importing Warranty Credit Payments

VW/ Audi sends a weekly warranty credits batch. This happens automatically and there is no interface for manually requesting the file.

1. Navigate to Accounting > General Ledger > Manual GL Posting.
2. Select Import Posting > Warranty from the Action Ribbon.
3. Select OEM - VW or Audi. A notification is provided if there are no payments to post.
4. Select which lines to import for posting. If for some reason there are lines that have been posted previously but were not marked, you can select records to mark as posted without re-posting. Note, the Account Column is prepopulated with the accounts configured in the setup screen.
5. The user enters additional details (Journal, Transaction Date, Reference).
6. Click the [Post] icon in the Action Ribbon to post entry.

**Manual GL Posting**

New Search Save Preview Navigate Export Post Import Posting

Journal: Select

Transaction Date: 03/22/2023

Store Account Number

Import Posting dropdown: Saved, Scheduled, External File, Warranty



**Manual GL Posting**

New Search Save Preview Navigate Export Post Import Posting

Journal: 16: Warranty

Transaction Date: 03/22/2023

Reference:

Total: \$0.00

Store	Account Number	Control

For Technical or Software Support, please contact:

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