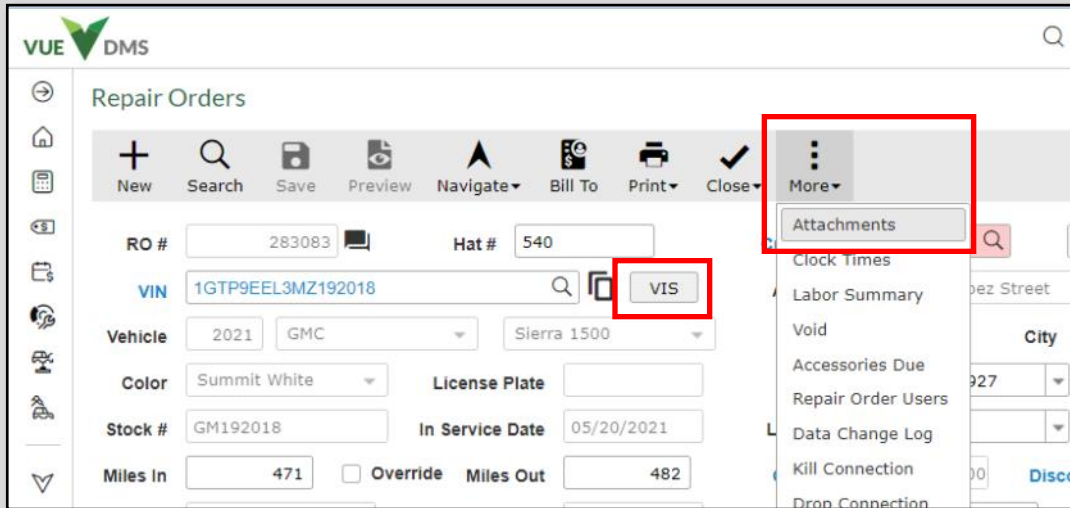


Making an Inquiry

In Service > Advisor > Repair Order, clicking the VIS button triggers the VIN Inquiry. VUE sends the vehicle VIN number to VWGOA and will then receive essential service history, and recall information in a PDF style report. VIS is available through the Appointments screen and in the Vehicle Record under **[More]** > VIS.



A notification is provided once the report has arrived from VW, the report can be found by hovering over the **[More]** button in the Action Ribbon and clicking Attachments.

Basic information includes: Year, model, engine code, transmission code, exterior color, and installed options. Service History includes Service Campaign, job, and labor data.

Repair Order Attachments				
<input type="checkbox"/>	Attachment	Description	Employee	Date
<input type="checkbox"/>	Attachment	Vehicle History Report.pdf	Jason Solida	03/09/2023 12:54:04 PM
<input type="checkbox"/>	Attachment	Vehicle History Report.pdf	Jason Solida	02/03/2023 9:40:48 AM

Download Add Show Inactive Attachments Exit

For Technical or Software Support, please contact:

1.800.227.8187 or email dmssupport@drivedominion.com