

Parts Module

The parts department drives revenue through direct consumer purchases and by supporting the service lane. The cloud-native VUE DMS can help streamline collaboration and improve efficiency by reducing costly disruptions and unproductive time wasters. Simple and intuitive, the modern solution provides a complete, feature-rich workflow to help you control the chaos and deliver exceptional customer service.



Streamline Workflows

Easily communicate with service and digitally fulfill parts requests without leaving the workstation.



Inventory Management

Track and monitor your parts inventory, so you always know what you have, where it is, and how fast you can get it to the customer.



Customer Satisfaction

Get customers and the shop what they need by quickly making quotes, invoices, parts and special orders – all on a single screen.

Key Features

Parts Inventory – Track all parts and accessories in one place. Generate reports to manage inventory more efficiently.

Parts Desk – Make quotes, invoices, special orders and parts orders. Digitally fulfill requests for parts and accessories.

Internal Chat – Exchange messages with service team members and get rapid responses without leaving the workstation. All communications are saved in the repair order for reference.

Key Benefits

Ease of Use – Communicate with service advisors and technicians and effectively support their needs without walking back and forth across the shop.

Intuitive Interface – Quickly get parts information and respond to customers in a timely manner with an easy-to-use platform.

Real-Time – All customer information and messages are stored in the repair order and updated immediately, so you and your service team always work with the latest data. Postings of parts into inventory as well as Accounting are also done in real time.



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I have worked with inventory for 32 years, and VUE has been effective in helping me control inventory a lot better. When a part is requested, I know where it is, how many I have left and how quickly I can get it to the customer. It's helped me be better at my job.

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-Templar Arthur, Parts Manager, Mack Grubbs Hyundai



Partner with a Dealer-Focused DMS
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