Integration with Hyundai/Genesis through Oxlo

OverVUE

To manage data transactions (DCS communications) to Hyundai and Genesis, Dominion DMS has partnered with Oxlo Systems. Data transactions first transmit to Oxlo and then on to the Hyundai or Genesis systems. This is important to note because this creates a small amount of lag time, usually a few minutes.

To verify that data is sent/received without error, you can easily check the OEM Transaction Log where all Oxlo communications are recorded.

Viewing Transactions

To view the Transaction Log, click the User Name in the Action Ribbon and then select "OEM Transactions" from the dropdown.

You can set the parameters for your search by selecting the following:

- **3rd Party**: "Hyundai" or "Genesis"

- **Integration**: "Common"

- **Type**: "Financial Statement", "Parts Order", "Parts Return", "Warranty"," Get Vehicle Service History", or "Retail Delivery Reporting"

- **Date Range**: Select start and stop dates for the log.

Click [**Refresh**] to generate the grid.

In the **Request** column, the "Request" transactions are the VUE message **to** Oxlo. The "Response" transactions are replies **from** Oxlo.
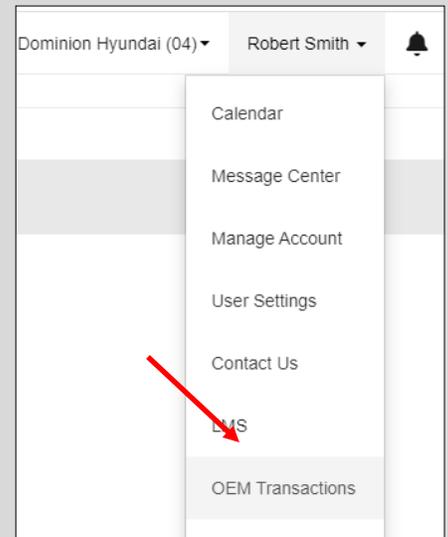
Entity	Integration	Type	Request	DocID	URL	Date	User	Parameter
Hyundai	COMMON	Warranty	Request	09b814bd-d690-...	view file	09/01/2020 09:32 PM	chad.galliart@drivedominio...	1587
Hyundai	COMMON	Warranty	Response	e8b8de49-ec72-...	view file	09/01/2020 09:34 PM	chad.galliart@drivedominio...	1587
Hyundai	COMMON	Warranty	Response	e8b8de49-ec72-...	view file	09/01/2020 09:34 PM	chad.galliart@drivedominio...	1587
Hyundai	COMMON	Warranty	Response	e8b8de49-ec72-...	view file	09/01/2020 09:34 PM	chad.galliart@drivedominio...	1587

For Technical or Software Support, please contact:

1.800.227.8187 or email dmssupport@dominiondms.com

Parts Orders

When a parts order is submitted a message is created and recorded in the transaction log under **Type** "Parts Order".

After an order is successfully transmitted, the order is placed into "**Pending**" status to indicate that the transaction is in progress.

When the response is received, the order is put in a "**Placed**" status if it was successful or "**Entered**" status if it was not.

You receive a system notification message upon receipt of the response indicating success or failure of request.

Parts Returns

When a parts return is submitted a message is created and recorded in the transaction log under **Type** "Parts Return" .

After a return is successfully transmitted the status is "**Pending**" indicating that the transaction is in progress. When the response is received, the status changes to "**Submitted**" if it was successful or "**Entered**" if it was not successful.

You receive a system notification message upon receipt of the response indicating success or failure of request.
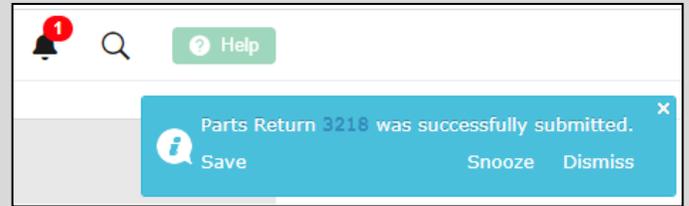
Warranty

Warranties are transmitted per operation via the [**Submit**] button on the RO Operation Warranty tab. After an operation has been completed claims may be resubmitted any number of times.

Once submitted a warranty a message is created and recorded in the transaction log under **Type** "Warranty" .

You receive a success or failure system notification upon receipt of the response.
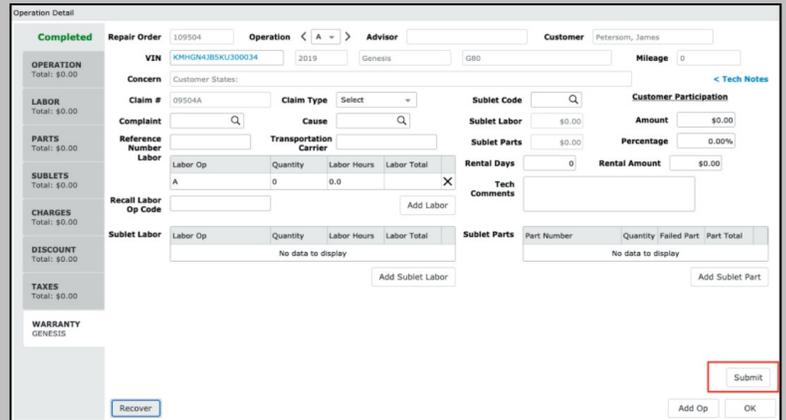
Vehicle Service History

Vehicle Information Service (VIS) report is available by clicking on VIN number link in the Repair Order.

When the Vehicle Record opens, select the [**More**] button from the Action Ribbon and **VIS** from the dropdown. A vehicle service history PDF opens.

Once requested a message is created and recorded in the transaction log under **Type** "Get Vehicle Service History".

Retail Delivery Reporting

Submit Hyundai and Genesis new vehicle sales at Sales > F&I > Deals. Hover over the [**More**] button in the Action Ribbon and select **RDR** from the dropdown. A single vehicle sale may be submitted to the OEM multiple times.

When you submit a vehicle sale, a message is recorded in the transaction log under **Type** "Retail Delivery Reporting".

When the response is received, the user that submitted the sale receives a system notification indicating success or failure of the request.
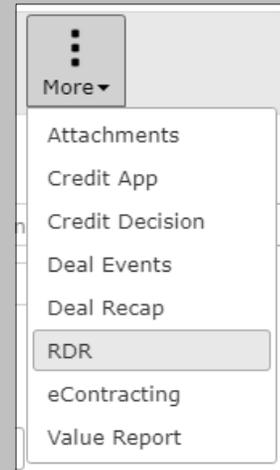
Financial Statement

The Hyundai and Genesis financial statements are manually transmitted to the OEM via the [**Export**] button in the Financial Statement found at Accounting > Monthly > Financial Statement.

When a financial statement is exported a message is recorded in the transaction log under **Type** "Financial Statement ".

The user that submitted the financial statement receives a success or failure system notification message upon receipt of the response.