

GM SAVI

Link a SAVI Record MPI/MPVI GM SAVI Service Records and Auto Link

Over VUE

The GM SAVI (Service Advisor Vehicle Interface) integration in VUE DMS allows the dealer to download and link Service Visit Records to appointments and repair orders. A Service Visit Record represents an occurrence of a customer's vehicle visiting a GM dealership for service. It also serves the purpose of establishing a baseline record of the vehicle's condition before any service is performed.

Plugging the GM SAVI Dongle into a customer's vehicle creates a Service Visit Record. Linking a service visit record to a appointment or repair order will automatically import the vehicle mileage, oil life percentage, and tire pressure to the appointment or repair order and MPI.

Linking a GM SAVI Service Visit

When the GM SAVI integration is turned on in VUE, a SAVI icon will be present on the Service Appointment screen between		dms =	📌 Favorite	es▼		П	
the "VIN Copy" and "VIS" buttons and	Service	e Appointmer	nt				
between the Team Chat icon and the Hat # in an RO.	+ New	Q Search	Save Previe	ew Navigate•	Print - Dele	(ete Mo	
	VIN	3GKALLE	V0ML312026	Q	SAVI record is not	/IS linked.	
GM SAVI record is successfully linked.	venicie	2021	Densis Orders	•			
Acadia	Color	Selec	Repair Orders			To	_
		N	H Q	Save Previ		Bill To	Print C
When a GM SAVI record is linked to an ap or RO, a green checkmark will accompany logo.	RO #	175834	SAV P Ha	t#	VIS		
The SAVI icon next to the mileage field inc data was populated by the GM SAVI record cannot be edited while a GM SAVI record	licates tl d. Milea is linked	hat the ge l.	Miles In		576 SAVI [Overri	de Mile
Creating an RO from an Appointn	Arrived	d This data was populated from a GM SAVI Dongle device.					
In the Appointment screen, clicking the "C button in the action ribbon creates an RO	Promised	Unlink the SA	Not be overwrit VI data to man	iten. ually upda	te this		
trom the appointment. The GM SAVI reconulinked from the appointment and linked created RO. Unlinking the RO from the original sector of the transmission of transmission of transmission of the transmission of transmissi	Delivered	initio in.	118	5			

appointment will not affect the GM SAVI record linkage.

Auto Link—Service Appointments and Repair Orders

Auto linking GM SAVI records takes place through the following workflow:

- 1. The advisor plugs GM SAVI Dongle into a vehicle in the service bay.
- 2. The advisor opens an appointment in VUE DMS.
- 3. When an advisor clicks the GM SAVI icon on the appointment two things then happen:
 - VUE DMS calls the GM SAVI API for all GM SAVI records for the VIN and Advisor on the appointment for the current date.
 - VUE DMS checks the appointment VIN and date against the GM SAVI record for a match that qualifies for auto linking.
- 4. If a GM SAVI record and appointment meet the auto link criteria, the auto-link takes place, and the linked record is displayed to the advisor.

GM SAVI Service Re	ecords										
Service Visit ID:	b5bef02e599bfd93225ec3a	ecfb728	d4				Multi-Poin	GM SAV	'I record was automat	ically linked to	Appointment.
VIN:	3GKALLEV0ML312026	A	dvisor Na	me: Garcia, Anthony					•		
Odometer:	47914	A	dvisor GN	4in: 553164332			Vehicle Display Na	ame	Vehicle Value Data	Vehicle Dat	a Unit
Check-In-Date:	11/14/2022	ſ	Dealer Na	me: ACTION CAR & TRUCK,	LLC		Select Filter	•		-	-
Check-In-Time:	1:49 PM		Dealer B	AC: 172834			OIL LIFE 9	6	23.79	%	
Make:	GMC		DTC Cou	int: 4			TIRE PRESSUR	RE LF	31.84	ps	i
Model:	Terrain		Dongle Ty	pe: GM			TIRE PRESSUR	ERF	33.29	ps	i
Year:	2021						TIRE PRESSUR	ELR	32.15	ps	i
Color:	Summit White						TIRE PRESSUR	ERR	32.72	ps	i
Engine Light:	Off						TIRE PRESSUR	FIRI			•
DTC Details											
Control Module		Туре	DTC	DTC Description	Symptom	Symptom Descri	iption	Status	Status Description		DTC ECU ID
Select Filter	*	•	-		-		•		•	•	
Keyless Entry Cont	rol Module	N	B3155	Passenger Door Lock Swi	0x31	Internal Checks	um Error	0x5F	Current		0x642
Electronic Brake Co	ontrol Module	N	C0710	Steering Position Signal	0x59	Protection Time-	Out	0x68	Passed and Failed		0x643
Body Control Modu	le	N	B3155	Passenger Door Lock Swi	0x39	Internal Malfund	tion	0x58	Passed and Failed		0x641
Body Control Modu	le	N	B1325	Control Module Power Cir	0x47	VIN Not Program	nmed	0x1E	Current		0x641
		_				SAV	GM SAVI record is	linked to	Appointment 737	Unlink Record	Close

Link to a different Appointment or RO

If a GM SAVI record is linked to the wrong appointment or repair order, you can take the following steps to link the record correctly:

- 1. Open the correct appointment or repair order.
- Click the SAVI icon If the record is linked, press the unlink button, confirm, then press the SAVI icon again to open the search window.
- Change the "Link State" filter to "Linked" -Search and select the GM SAVI record that is associated with the current appointment or repair order.

GM SAVI Service Record	×
Are you sure you want to unlink this record from RO 17	5752?
 Unlink from RO 175752 Unlink from RO 175752 and link to RO 175753 	
Save Can	cel

- 4. Click the "Unlink" button.
- 5. Select the second option to "Unlink from (X) and link to (Y)".

For Technical or Software Support, please contact:

1.800.227.8187 or email dmssupport@dominiondms.com

GM SAVI Service Records Search

Click the SAVI icon to link a GM SAVI record to the appointment or RO. An automatic link takes place if the VIN matches the new GM SAVI record.

To manually link a GM SAVI record, select from the Link Record Close SAV GM SAVI record is unlinked search results and press the "Link" button. VUE VDMS = ★ Favorites • Dominion Motor Company (01)-Sarah Bellot -Q 🕑 H ۵ : ╉ Q 6 **.** X Extended Service Operations History Comments Search Save Preview Navigate Print Delete More Create RO New VIN 1GKKNKL46PZ125678 Q 🚺 SAVi VIS Customer 100876 Q KOPPERSMITH, MARY Q Driver X GM SAVI Service Records Search ϕ Id VIN Y Odometer Check-In Time 🛛 👻 Advisor Name Make Model Color Y Link State Year ▼ 10/01/2022 - 11/1 Garcia, Anthony - 1GKKNKL46PZ125678 - Unlinked --GM SAVI Service Records Service Visit ID: ef51c911bb64cd19e4967699fe223df0 Multi-Point Vehicle Inspection Information VIN: 1GKKNKL46PZ125678 Advisor Name: Ryan, Macie If the desired GM SAVI record is Vehicle Value Data Vehicle Display Name Vehicle Data Unit Odometer: 576 Advisor GMin: 553453327 Select Filter not present in the search grid, Check-In-Date: 11/14/2022 Dealer Name: ACTION CAR & TRUCK, LLC Check-In-Time: 1:48 PM Dealer BAC: 172834 OIL LIFE % 91.775 review grid filters and update if TIRE PRESSURE LF 37.89 psi Make: GMC DTC Count: 8 needed. Press the refresh icon to TIRE PRESSURE RF 37.89 ps Dongle Type: GM Model: Acadia TIRE PRESSURE LR 36.69 psi request new data from GM. Year: 2023 TIRE PRESSURE RR 37.49 Color: TIRE PRESSURE LRI Engine Light: On φ Symptom Symptom Description Status Status Description DTC ECU ID Pull GM SAVI data based on the filters below. Remove filters to broaden the search. Odd TC description 0x00 0x11 History 0x547 C description 0x00 0x99 Passed and Failed 0x7E8 C description 0x00 0x09 Passed and Failed 0×5ED 0×09 Passed and Failed N P26BB See SI for DTC description 0x00 0x5E8 SAVE GM SAVI record is unlinked Link Record Close

Linking Appointments

To link a GM SAVI record to an appointment, the following conditions must be met:

- 1. The appointment must be open.
- 2. There is no VIN on the appointment or the VIN on the appointment matches the GM SAVI record.
- 3. The GM SAVI record was pulled from the vehicle in the past 24 hours.

Linking Repair Orders

To link a GM SAVI record to an appointment, the following conditions must be met:

- 1. The appointment must be open.
- 2. There is no VIN on the appointment or the VIN on the appointment matches the GM SAVI record.
- 3. The GM SAVI record was pulled from the vehicle in the past 24 hours.

To unlink a GM SAVI record from an RO, the following conditions must be met:

- 1. The RO is not closed (records can be unlinked from a voided RO).
- 2. The MPI on the RO is not in a "complete" state.

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GM SAVI Service Records

When a GM SAVI record is linked, the SAVI icon will appear with a green checkmark. View a linked GM SAVI record by clicking the SAVI icon.

The GM SAVI information is read only but will populate some data on the appointment, repair order, and MPI such as mileage, oil life percentage, and tire pressure.

	cords											
Service Visit ID:	9564f5ba3444951891e2ffb	0441b1c0)ca									
VIN:	1G6DT5RK6M0120131	A	dvisor Na	me: Ryan, Macie			Multi-Point V	ehicle Ins	spection Information	n		
Odometer:	50111	A	dvisor GN	fin: 553453327			Vehicle Display	Name	Vehicle Value Data	Vehicle D	ata Unit	Â
Check-In-Date:	11/16/2022	ſ)ealer Na	me: ACTION CAR & TRUCK	, LLC		Select Filter	*		•		-
Check-In-Time:	12:00 AM		Dealer B	AC: 172834			OIL LIFE	%	92.43		%	
Make:	Cadillac		DTC Cou	int: 8			TIRE PRESSU	JRE LF	36.55		psi	
Model:	CT5	J	Dongle Ty	pe: GM			TIRE PRESSURE RF		36.55		psi	
Year:	2021						TIRE PRESSU	JRE LR	38.29		psi	
							TIDE DDECCI		27.12		nei	
Color: Engine Light:	Off						TIRE PRESSU	REIRI	0		201	Ŧ
Color: Engine Light: DTC Details	Off						TIRE PRESSU	REIRI	0		por	~
Color: Engine Light: DTC Details	off	Туре	DTC	DTC Description	Symptom	Symptom Descri	TIRE PRESSU	REIRI	0 Status Description		DTC ECU	TD T
Color: Engine Light: DTC Details Control Module Select Filter	off	Туре	DTC	DTC Description	Symptom	Symptom Descri	TIRE PRESSU	Status	0 Status Description		DTC ECU	TD
Color: Engine Light: DTC Details Control Module Select Filter Parking Assist Contr	Off Tol Module	Type V	DTC	DTC Description	Symptom v= 0x00	Symptom Descri	TIRE PRESSU	Status 0x6C	0 Status Description		DTC ECU 0xBF	TD
Color: Engine Light: DTC Details Control Module Select Filter Parking Assist Contr Brake System Contr	Off Tol Module Tol Module	Type N N	DTC U1611 U0155	DTC Description	Symptom 0x00 0x00	Symptom Descri	TIRE PRESSU	Status 0x6C 0x28	0 Status Description History History		DTC ECU 0xBF 0x28	ID
Color: Engine Light: DTC Details Control Module Select Filter Parking Assist Contr Brake System Contr Telematics Control M	Off rol Module rol Module Module	Type N N N	DTC U1611 U0155 U0155	DTC Description	Symptom 0x00 0x00 0x00 0x00	Symptom Descri	ption	Status Status 0x6C 0x28 0x28	Status Description		DTC ECU 0xBF 0x28 0x97	ID

To unlink a GM SAVI record, press the Unlink button in the lower right.

If a service visit record cannot be linked or unlinked, an info icon will appear in the place of the link and unlink buttons. The user can hover the cursor over the icon for details.



MPI/MPVI

The GM MPI populates the following fields, if available, when a GM SAVI record is linked to a repair order. The GM SAVI record linked must be less than 24 hours old in order to populate the MPI.

- Oil life percentage
- PSI (driver front, driver rear, passenger front, passenger rear)

Data populated by a GM SAVI record is indicated by the Service Visit Record icon next to the field name, and these fields cannot be edited while the GM SAVI record is linked. If a GM SAVI record is unlinked after the MPI is populated from the GM SAVI record, the data from the GM SAVI record will persist, but the fields will become editable, and the Service Visit Record icons will not be present.



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